

**YOU MAKE ME CRAZY**  
**Pt. 3 - How to Resolve Conflict**

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**HOW TO RESOLVE CONFLICT**

**Romans 12:17-18 (NIV)**

<sup>[17]</sup> Do not repay anyone evil for evil. Be careful to do what is right in the eyes of everybody.

<sup>[18]</sup> If it is possible, as far as it depends on you, live at peace with everyone.

**SEVEN STEPS**  
**FOR RESOLVING CONFLICT**

**1. Take the INITIATIVE**

**Matthew 5:23-24 (NIV)**

<sup>[23]</sup> "Therefore, if you are offering your gift at the altar and there remember that your brother has something against you,

<sup>[24]</sup> leave your gift there in front of the altar. First go and be reconciled to your brother; then come and offer your gift.

**Four things you must do in setting up the meeting:**

- Ø Choose the RIGHT TIME
- Ø Choose the RIGHT PLACE
- Ø PRAY before the meeting
- Ø Come with a POSITIVE ATTITUDE

**2. Confess my part in the CONFLICT**

**Matthew 7:3-5 (NIV)**

<sup>[3]</sup> "Why do you look at the speck of sawdust in your brother's eye and pay no attention to the plank in your own eye?

<sup>[4]</sup> How can you say to your brother, 'Let me take the speck out of your eye,' when all the time there is a plank in your own eye?

[5] You hypocrite, first take the plank out of your own eye, and then you will see clearly to remove the speck from your brother's eye.

### **3. Listen for the HURT**

#### **James 1:19 (NIV)**

My dear brothers, take note of this: Everyone should be quick to listen, slow to speak and slow to become angry.

#### **Romans 15:2 (NLT)**

We should help others do what is right and build them up in the Lord.

### **4. Consider their PERSPECTIVE**

#### **Philippians 2:4-5 (NIV)**

[4] Each of you should look not only to your own interests, but also to the interests of others.

[5] Your attitude should be the same as that of Christ Jesus.

### **5. Tell the truth TACTFULLY**

#### **Ephesians 4:29 (NIV)**

Do not let any unwholesome talk come out of your mouths, but only what is helpful for building others up according to their needs, that it may benefit those who listen.

**You never get your point across by being cross.  
You are never persuasive when you are abrasive.**

### **6. Fix the PROBLEM, not the BLAME**

#### **Romans 14:13 (NIV)**

Therefore let us stop passing judgment on one another. Instead, make up your mind not to put any stumbling block or obstacle in your brother's way.

**When you belittle someone  
you are showing how tiny your heart is.  
Only little people belittle people.  
Great people make people feel great.**

**7. Focus on RECONCILIATION, not RESOLUTION**

**If you learn to disagree  
without being disagreeable,  
that's called wisdom.**

**If you learn that you can have unity  
without uniformity,  
that's called wisdom.**

**If you learn to walk hand in hand  
without having to see eye to eye,  
that's called wisdom.**

**It is always more rewarding to  
RESOLVE the conflict  
than to DISSOLVE  
the relationship.**

**1 Timothy 2:5 (NLT)**

For there is only one God and one Mediator who can reconcile God and humanity—the man Christ Jesus.